Crunch Response and Planning Matrix Feb 09

SOCIAL & ECONOMIC ISSUES

	Acorn Centre - Todmorden		Action Halifax		Age Concern Calderdale	
	Services or products	Current Capability to Respond	Services or products	Current Capability to Respond	Services or products	Current Capability to Respond
Young Unemployed	We offer youth drop-in session up to age 19. We have potential to deliver Train to Gain to over 16's but need to clarify this.	X (amber)	Employability Project' run through Calderdale Cares offers coaching and mentoring, including work experience placements for young people, including 'NEET'. Young Future Leaders Programme offers a range of activity to build self-awareness and confidence through training and practical team working	X (amber) AH has some current spare capacity, but is awaiting confirmation (?May 09) of further funding to allow the programme to be expanded.		
Debt / Money Advice	We sign post to other providers of IAG but wish to train up staff and volunteers with Christians Against Poverty.	X (red)			Basic debt and money advice. Help with basic bank accounts, budgetting plans etc. Assistance with creditors for small debts (fuel, rent etc) but no capacity for larger debts such as multiple credit card/mortgage etc . Signpost to other organisations such as Credit Union, Consumer Credit Council and CAB	X (amber) No guaranteed funding beyond March Currently manageable, however, unsure about how long we can sustain the increase in enquiries at current capacity for direct assistance. Do signpost regularly to other orgs
Welfare Benefits					Provide welfare benefit assistance from basic entitlement calucations to Tribunal appeal level. Provide outreach via home visits to assist with benefit claims. Also provide some BME outreach surgeries	X (green) Also signpost to other orgs as appropriate or necessary
Business Support	We have a Train to Gain contract and contacts with local business this is a growing area, key staff are available for business advice and can further signpost to other specialists.	X (green)	Future Leaders Programme' offers range of supervisory/ management training courses at levels NVQ2 to NVQ5. designed to help businesses improve performance. Calderdale Cares offers business to business mentoring. 'Working with Employers' offers help with inter-business links and local supply chain developments	X (green) Future Leaders has current and future capacity. For the other 2, AH has some current capacity but significant expansion will require access to additional funding.		
Housing advice & Homelssness	We have a CHAS housing adviser who works from the Centre one day a week. We also signpost to Smartmove.	X (green)			Signposting to reputable organisations such as Smart Move, Housing Advice Centre, Housing Associations. Can assist with rent/CTB issues and have managed to stop some evictions through negotiotiations with relevant orgs,	X (green) Do signpost regularly to other orgs
Employment Support	Through our Train to Gain and Employability Skills Programme we can support people in reskilling for employment.	X (green)	Although Future Leaders range of supervisory/ management training courses were designed for people in (or returning to) work, it can be adapted to unemployed or those facing it. Calderdale Cares can offer coaching and mentoring. Both can offer work experience placements	X (amber) AH capacity not a problem, but funding for unemployed to access Future Leaders not yet fully in place, but we are working on it!	Signpost to other organisations	X (green) Do signpost regularly to other orgs
Domestic Violence	We signpost to other services and are a Hate Crime Reporting Centre. We need closer relationships with support organisations.	X (amber)			Signpost to other organisations. Also do this for vulnerable adults	X (green) Do signpost regularly to other orgs
Skills and Retraining	We run a wide variety of programmes in training including IT, basic skills, healthy eating, and other development opportunities.including volunteering opportunities	X (green)	Future Leaders Programme offers range of supervisory/ management training courses at levels from NVQ2 to NVQ5. Although designed for people in (or returning to) work, can be adapted to unemployed or those facing it. Calderdale Cares can offer coaching and mentoring. Both can offer work experience placements	X (amber) AH capacity not a problem, but funding for unemployed to access Future Leaders not yet fully in place, but we are working on it!	Take on work placements on behalf of other agencies and also signpost clients to them. Also large volunteer take up. No specific programmes for employment skills and retraining	Do signpost regularly to other orgs
Relationship Breakdown	We only sign post to other services.	X (amber)			signpost	X (green) Do signpost regularly to other orgs
Funding Management	We can offer support to smaller organisations as they seek funding and provide admin/payroll support services	X (green)	Direct access by Action Halifax to sources of funding; provision of advice and support to other organisations to access this for themselves. Project and Programme Management skills and experience	X (green) Some resoureces already in place; these are expected to increase from April 2009 onwards.		
Capacity Building	We are working closely with partners to build the capacity of Acorn Centre and other organisations to support a growth in services in Todmorden and Upper Calder Valley.	X (green)	Calderdale Cares links businesses and community organisations, the focus being on strengthening the latter through direct support and mentoring. Furure Leaders Programme can help build skills in individuals involved in VCS organisations. Bridges to Enterprise can support the creation & development of social enterprises	X (green) Cares and Future Leaders funding and programmes already in place. Bridges available from April	Currently working with some BME groups in Cald and Kirklees to provide basic money advice and assist capacity building to signpost for assistance to all relevant agencies	X (green)
Mental Health	We provide volunteering opportunities for people with mental health issues but need to gain extra support in this area.	X (amber)				X (green) Do signpost regularly to other orgs
Drugs / Alcohol Dependency		In the past have been used by SMS as a base but now provide no services in this area.				X (green) Do signpost regularly to other orgs
Events Management	Will manage in house events but expect Todmorden Together to draw together community wide events.	X (green)	Calderdale Neighbours Day (29/5) and coordinating potential Cultural Olympiad activity. Both can provide 'diversionary, feel good' activity and opportunities across Calderdale to reach people who may miss usual channels.	X (green) Preparatons already in hand, some sponsorship already promised and more 'in pipeline'.		

	Calderdale Citizens Advice Bureau		Calderdale Smartmove		Calderdale Women	
	Services or products	Current Capability to Respond	Services or products	Current Capability to Respond	Services or products	Current Capability to Respond
Young Unemployed	We do not offer services specdifically targetted at younger people, but will treat all age groups the same.	X (green)	Partnership work with Foyerto deliver life skills training course fosingle unemployed.	X (green)	Girls support groups and volunteering	X (red) Have run previously but not current service funding to provide
Debt / Money Advice	A core part of our Service; 1 LSC Full Time Caseworker; 1 FT FIF Caseworker; (Financial Exclusion) Self Help Debt Packs.	X (red) At Full capacity in this Area. Seeking match funding for 2 FT caseworkers to go with £40k revenue from LSC.	Service for single homeless, referral to specialist agencies, increase in debt/mortgage arrears.	X (green)	Women's Advice Service provides initial advice and guidance and signposting to CAB	X (amber) Currently deliverung at capacity
Welfare Benefits	Full Capacity; Generalist Caseowrk completed by Volunteering base supported by Advice Service Supervisors. 2 fte LSC caseworkers. Full capacity	X (red) At Full capacity in this Area.	As above	X (green)	Provided through Women's Advice Service, Domestic Violence Support Service and Evolve women offender service	X (green)
Business Support						
Housing advice & Homelssness	1 FTE Specialist Housing Caseworker LSC. Court Representation Scheme 2dpw covering all reposession hearings at Court. Generalist advice Service. General Capacity ok. Mortgage Debt Significant increase. Council has good Housing Advice Service	X (green) General Capacity OK	Provision of bond guarantees for single homeless on benefits/low waged to access to privately rented accommodation.	X (red) Post previously full time now half funded. Increase in demand for bonds. Bond'pot' for claims dwindling with lack of funding. Significant number of private landlords being repossessed.	Provided as first port of call and advocacy through Women's Advice Service, Domestic Violence Service and Evolve. Signpost and referral to Housing Options etc	X (green) Diverse funding sources enabling us to deliver
Employment Support	Limited redundancy Advice via Generalist Advice Service.	X (amber) No capacity to deliver formal advice & representation.			Confidence building, IT,literacy and numeracy and employability courses. Volunteering	X (amber) Potential for development. Extra resources required
Domestic Violence		General Advice & Signposting			Domestic Violence Services - Women's Support, Children and Young Peoples' support and intensive family based approaches	X (amber) Central Govt Pilot adding to local funding delivery until 2010. Capacity issues expected 2010.
Skills and Retraining	12 Month training Scheme offered to all advice service volunteers.	X (amber) Next 6 months fully committed	Provision of accredited lofe skills training for single homeless.	X (green) Although this service is fully funded until end of Sept 09, our volunteer development programme loses its funding in March 09.	Staff and volunteers encouraged to take up Train to Gain opportunities through in house links eg with Leeds Met.	Could be further developed with resource for orgainsational skills management
Relationship Breakdown		General Advice & Signposting			Counselling service and Adice Service provides emotional and practical intervention to support women through this process	X (green)
Funding Management						
Capacity Building						
Mental Health	Advice & Guidance given to clients with issues. Significant numbers of client have problems.	X (green)			Counselling, self esteem groups, confidence building groups and one to one support in Halifax and in Upper and Lower Valleys	X (red) Women present with high levels of emotional distress,depression and anxiety daily at Centre and other venues. Insufficient resource to meet need effectively
Drugs / Alcohol Dependency		Advice & Signposting	provide floating housing support and refer to specialist agencies	X (green)	Alcohol dependency supported in partnership with SMS services, through Evolve(women offenders) and domestic violence services. Support for women and childen affected by partner dependency. Alcohol information and screening.	X (amber) This work would effective if supported by a women's Alcohol Project to coordinate and develop ad hoc current approach
Events Management						

	Community Foundation for Calderdale		Calderdale Credit Union		Halifax Opportinties Trust	
	Services or products	Current Capability to Respond	Services or products	Current Capability to Respond	Services or products	Current Capability to Respond
Young Unemployed	The Foundation currently manages a range of Funds against a range of priorities, and we have the flexibility to revise the priorities to meet changing needs. The economic downturn has affected our investments and general income flow and this will limit the grant funding available through the Foundation	X (amber)			Don't really differentiate on age post school. Sure Start looks after younger end. Himmat works with youngsters picking up NEET.	X (amber) Funding a major issue as LA controlled
Debt / Money Advice	See above	X (amber)	We educate our members in sound prudence for managing personal finances	X (green)		X (amber) fairly effective signposting from Hanson Lane Hub which included Park Initiative and other partners including community based VAC employee
Welfare Benefits	Indirect support through grant aid to groups working in this area	X (amber)		signpost to cab		X (amber) as part of employment advice or fairly effective signposting
Business Support					We major on this in Central Halifax	X (green) we major on this in Central Halifax and limited other parts of Calderdale
Housing advice & Homelssness	Indirect support through grant aid to groups working in this area	X (amber)	work closely with pennine housing and have stopped several reposessions	X (green)		X (amber) Fairly effective signposting from Hanson Lane hub via Park Initiatives links with Nashasyman, Pennine etc
Employment Support	Indirect support through grant aid to groups working in this area	X (amber)			We major on this in Central Halifax area	X (green) we major on this in Central Halifax area and have limited capacity in NHx through secondment
Domestic Violence	The Foundation currently manages a range of Funds against a range of priorities, and we have the flexibility to revise these priorities to meet changing needs. The economic downturn has affected our investments and general income flow and this will limit the grant funding available through the Foundation	X (amber)			Sure Start Central Halifax	X (amber) Sure Start Central Halifax Area plus clear referral mechanism to Womens Centre
Skills and Retraining	See above				We are One of 2 Learn direct centres in Calderdale Also ESOL Coordination role and Childcare Course NVQ2	X (green) One of two Learndirect Centres in Calderdale plus ESOL Co-ordination role Central Halifax plus Childcare and other courses to NVQ2
Relationship Breakdown	See above					X (amber) effective signposting from Hanson Lane Hub
Funding Management	The Foundation currently manages a range of Funds against a range of priorities, and we have the flexibility to revise the priorities to meet changing needs. The economic downturn has effected our investments and general income flow and this will limit the grant funding available through the Foundation	X (red)	Could act as the bank for all 3rd sector organisations in Calderdale with better interest and excess profits going back to local charities	X (green)		X (amber) effective signposting from Hanson Lane Hub dealt with by Park Initiatives VAC co-located employee
Capacity Building	The Foundation currently manages a range of Funds against a range of priorities, and we have the flexibility to revise the priorities to meet changing needs. The economic downturn has effected our investments and general income flow and this will limit the grant funding available through the Foundation	X (amber)				X (amber) effective signposting from Hanson Lane Hub dealt with by Park Initiatives VAC co-located employee
Mental Health	See above	X (amber)				X (amber) effective signposting from Hanson Lane Hub to PCT projects, Sure Start and specialist groups
Drugs / Alcohol Dependency	See above	X (amber)				X (amber) effective signposting from Hanson Lane Hub to PCT projects, Sure Start and specialist groups
Events Management	The Foundation has a lot of experience of staging events and has the capacity	X (green)			Manage Events in Park Ward and other Areas	X (green) Peoples Park Festival Managed form Hanson Lane plus 'network' of local support agencies facilitate other events

	North Halifax Partnership		Relate		Voluntary Action Calderdale	
	Services or products	Current Capability to Respond	Services or products	Current Capability to Respond	Services or products	Current Capability to Respond
Young Unemployed	see employment support	X (amber) see employment support	relate has a number of workshops and training courses designed to help young people build self-esteem, confidence and generally raise their expectations of what life can offer.	X (amber) funding issues: someone has to pay for the training.	Volunteer brokerage - can support through two projects - one specifically aimed at young people (upto age 25)	X (white)
Debt / Money Advice	good referrals from Ovenden Mixenden Initiative (OMI)and Sure Start/Childrens Centres(SS) to CAB, credit unions etc . We will provide family support from SS and Counselling service	X (amber) capacity to refer good. Some concern at increasingly complex family support cases and our capacity to support				
Welfare Benefits	referrals from OMI and SS to appropriate agencies	X (amber) as above				
Business Support	very occassionally refer to Business Link	no issues identified in area			Signpost to Business Link West Yorkshire - can provide low level business support to VCS groups - tends to be business planning/strategies	X (amber) White for signposting - amber for direct VCS support
Housing advice & Homelssness	referrals from OMI and SS	X (green) capacity to refer good				
Employment Support	local employment team operating from OMI with dedicated employment adviser due to end 31/3 now funded for 09/10 - awaiting clarification of input from Workwise in 09/10 - currently coping but could be overstretched with. Children's Centre operating at about 85% occupancy with some capacity to provide childcare for working parents. recession.	X (amber) little capacity to cope with increased referrals			Provide volunteering opportunites within the Resource Centre	X (white)
Domestic Violence	good referral links to Calderdale Womens Centre and good network with safer community type partners We provide family support and counselling	X (amber) our capacity to refer is good with networks in place. Some concern at capacity to cope with increased referrals for family support	relate offer counselling support to those on the wrong end of domestic violence, including children. Perpetrators are referred to appropriate groups.	X (amber) additional funding required.		
Skills and Retraining	some low level training viz SS programme	X (amber) not geared up as an agency to deal with potential effects of recession			We provide training courses aimed at organisational development of VCS groups - this can be used for re-training/skills development if individuals move jobs between sectors	X (amber) Could also be amber - we only run a set number of courses per quarter
Relationship Breakdown	support available from SS for families with younger children however increasingly complex caseloads around family support and concern about future capacity	X (amber) concern about future capacity to deal with extra workload from recession viz family support	relate has been helping people with relationship problems since 1938. We offer relationship and couple counselling, sex therapy and life skills training.	X (amber) usual story: more funding required so that we can offer low cost counselling to people with financial difficulties.		
Funding Management	informal advice / support only to local VCS but referral to VAC	X (amber) signs over past year that more VCS groups facing funding problems			Support VCS groups to draw down own funds via trusts/lottery etc. Also support with one-to-one sessions and referrals to Fit 4 Funding	X (amber) Have waiting lists all the time for this kind of support
Capacity Building	informal advice/support only but referral to VAC	X (amber) as above			This is our bread and butter work - we help VCS groups to build their capacity through organisational development and volunteer centre activities. Services include one-to-one support, training, newsletters, website, advice and referrals to other infrastructure providers eg WYCAS, Fit 4 Funding	X (amber) Always got a waiting list; will have the staff here to do things just not enough staff
Mental Health	Good support to families with younger children through SS Counselling service	X (amber) little capacity to deal with increasing problems arising from recession	1 to 1 therapeutic counselling for young people aged 10 to 24	X (red) lack of funding in Calderdale a severe restraint on what we can do. We have the human resources and skills but not the funding		
Drugs / Alcohol Dependency	referral on with direct support for families with young children from SS / Counselling	X (amber) as above				
Events Management	don't really do this				We do some events but these are focussed at VCS groups to support the above activity areas rather than the general public.	

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